EDI – operating model matrix
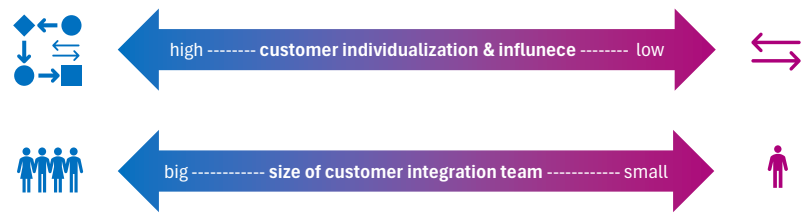
	OnPremises	OnPremises remote managed service	Hybrid	iPaaS SaaS	Full managed
License model					
License fee for software (initial one-time payment)	✓	✓	✓	✗	✗
Yearly software license maintenance fee	✓	✓	✓	✗	✗
Monthly subscription fee	✗	✗	✗	✓	✓
EDI transaction-based monthly fee	✗	✗	✗	✓	✓
IT infrastructure & hardware					
Virtual machines / server	customer	customer / aurebus *	aurebus	aurebus	aurebus
Network	customer	customer / aurebus *	aurebus	aurebus	aurebus
Security / Firewall	customer	customer / aurebus *	aurebus	aurebus	aurebus
OS (operating system)	customer	customer / aurebus *	aurebus	aurebus	aurebus
DB (database)	customer	customer / aurebus *	aurebus	aurebus	aurebus
EDI software backend					
EDI software release management (patches/updates)	customer	customer / aurebus	aurebus	aurebus	aurebus
EDI basic monitoring					
EDI adapter/processes: error monitoring, alerting, solving	customer	customer / aurebus	customer / aurebus	customer / aurebus	aurebus
EDI daily business & communication					
EDI process setup, EDI communication configuration	customer	customer / aurebus	customer / aurebus	customer / aurebus **	aurebus
EDI mapping development, changes, testing, deployment	customer	customer / aurebus	customer / aurebus	customer / aurebus **	aurebus
EDI support, communication to B2B partners, onboarding	customer	customer / aurebus	customer / aurebus	customer / aurebus **	aurebus

* = customer: system owner / aurebus: maintenance, monitoring, alerting, reporting

** = configuration & development for customers limited to test system environment

■ = customer

■ = aurebus

■ / ■ = customer or aurebus

high -------- **customer individualization & influnece** -------- low

big ------------ **size of customer integration team** ------------ small

use cases - for who is what?